Quality Policy

- Within the context of Guildprime it is our policy to meet all client, contractual, legal and other requirements so as to ensure that customers are fully satisfied with the quality of our services and that we comply with all relevant legislation.

- It is also our policy to seek to minimise its use of resources as far as reasonably practicable, protect the environment at all possible times and to prevent pollution from our specific environmental aspects. We will establish, amend, and improve our policies and objectives within our context bearing in mind our interested parties, where applicable to ensure they remain appropriate to our operations, customer requirements & expectations and relevant legislation & codes of practice, relating to the aspects of our activities and the context of our organisation.

- We have established a set of objectives, with associated programmes for implementation.

- We ensure that every member of staff is familiar with and competent to carry out the tasks which are applicable to their area of work, to minimise the likelihood of failing to meet quality requirements.

- The effectiveness of the system is continually monitored, and we are committed to continual improvement throughout our various processes of inspection, audit, monitoring, analysis and review.

- During the management reviews, we will consider the progress of achievement of our targets and objectives. As relevant, we may modify or introduce new targets and objectives.

- All members of staff are trained in the meaning and implications of this policy during their training/induction process and informed or retrained as appropriate whenever the process is amended.

- This policy is communicated to all persons working on our behalf, including subcontractors, etc and is made available to the public via our company website.

Signed Paul Hack

Paul Hack
Managing Director

Dated 25th November 2025